

Multi-homed Internet Backup Gateway

Product Data Sheet Europe

In today's connected world, an uninterrupted internet connection is crucial for business operations. Even a single day without internet can lead to significant costs and productivity losses.

The nets360 Internet Backup offers a reliable and efficient backup connection via advanced 4G/5G mobile networks. This solution ensures that your internet connection seamlessly switches to a robust mobile network if your primary connection fails. This minimizes downtime and ensures the smooth operation of your business.

Multihomed Connection: To further increase service availability, nets360 Internet Backup Gateways use the networks of at least two mobile operators in every EU country. This dual connection ensures maximum redundancy and fail-safety, so your internet connection remains stable and reliable even during outages of one provider.

Your Benefits

- **Operational Security:** Ensure business continuity regardless of disruptions to the primary internet connection.
- **Quick Recovery:** Minimize interruptions to the internet connection.
- **Simple Integration:** A plug-and-play solution that integrates seamlessly into your existing infrastructure.
- **Cost Efficiency:** Avoid costs and productivity losses caused by internet outages.
- **Remote Maintenance:** Also ideal for remote maintenance of network environments, machines, etc.
- **Monitoring:** 24/7 monitoring with notifications and fast hardware replacement.
- **Remote Management Platform:** Manage all nets360 devices centrally through one interface.

Backup Use Cases, e.g.

- Telephony (VoIP)
- Card terminals (payment)
- Terminals for patient transactions
- POS systems (cash registers)
- Office 365 (email, etc.)
- Home office

With nets360 5G Internet Backup, you are always one step ahead, ensuring the continuous operation of your business no matter what happens.

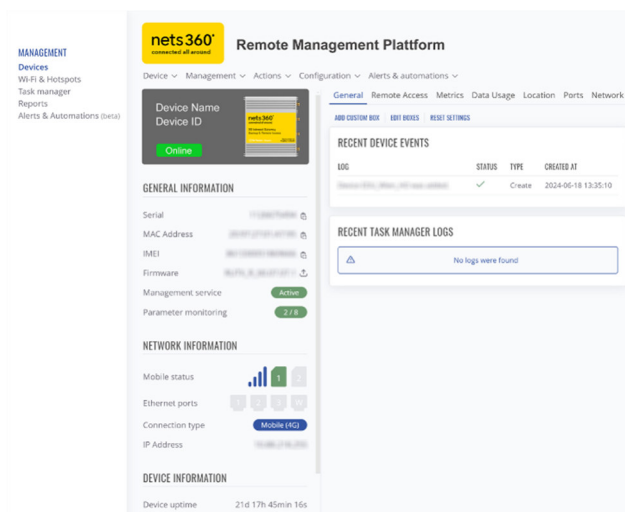
Optional Features

- VPN tunnel according to customer requirements
- Redundant gateway (high availability)
- Direct-to-cloud data connection (e.g., AWS, Google, etc.)
- Mini UPS for gateway hardware (24-hour runtime)

Requirements:

A second WAN port on your internet router and/or your firewall.

Remote Management Platform



Our remote management platform (RMP) allows for comprehensive monitoring and management of all your devices. With RMP, you gain quick and easy access to the status of each device. You can retrieve key information such as data usage, IP addresses, and location.

Additionally, devices can be restarted remotely, or configurations can be adjusted. This remote management not only saves time and resources but also significantly reduces downtime. Issues can be identified and resolved immediately.

Product Variants

4G Technology



5G Technology



Bandwidth	Download: up to 150 Mbit/s ² Upload: up to 50 Mbit/s ²	5G Download: up to 3.3 Gbit/s ² 5G Upload: up to 900 Mbit/s ²
Included Data Volume per Month	1 GB	1 GB
Ports	1x LAN port 1000 Mbits 1x SMA 4G including magnetic antenna Power supply: 230V AC or 9-30V DC	1x LAN port 1000 Mbits 4x SMA 5G including 5G rod antennas Power supply: 230V AC or 9-30V DC
Order Number	4G Backup GW EU1GB 6M SLA1	5G Backup GW EU1GB 6M SLA1
Monthly	9,80 €	9,80 €
Setup Cost	98,00 €	278,00 €
Additional Data Volume per GB³	Offered per country / EU	Offered per country / EU
Monthly Volume Packages (depending on availability)	25 / 50 / 100 GB	25 / 50 / 100 GB

Minimum contract period: 6 months, after which cancellable monthly with 30 days' notice at the end of the month. Provided hardware remains the property of nets360.

Prices are exclusive of VAT.
Price changes and tariff adjustments are reserved.

Customer-specific programming based on effort.

² For mobile-based connections, the achievable bandwidth depends on various factors, such as the load on the mobile cell and the quality of the radio connection. The stated bandwidths are therefore maximum values for the respective technology of the hardware used.

³ Prices for data volume vary depending on the EU country.

The General Terms and Conditions of nets360 OÜ as well as the current service description and price list apply. The offer is aimed exclusively at business customers, organizations and the public sector.

Service Overview

Description	Internet access based on mobile networks.
Data Transfer Volume	Monthly included volume + usage-based volume.
Installation	Installation by the customer or nets360 partner.
Availability	Wide coverage in Europe, provided 4G/5G mobile networks are available. Individual verification is recommended.
Network Management	24-hour monitoring by nets360 NOC.
Service Availability	At least 98% on an annual average.
Technical Support	English, German, other languages.
Repair Time	Basic SLA; 24-hour hardware replacement (next business day) for fault reports received by 2 PM.

About nets360

nets360 offers secure and reliable managed services for the connectivity of IoT environments and corporate networks in Europe. Our portfolio includes IoT SIM cards, gateways, firewalls, and SD-WAN as a service, as well as direct data transmission (peering) over the nets360 core network to over 50 cloud providers such as SAP, Amazon AWS, Microsoft, and Google. Our offering is complemented by Security as a Service based on Fortinet, ensuring comprehensive security and seamless integration.

nets360 collaborates with regional partners to provide our customers with the best possible integration into existing environments and fast local service.

Your nets360 sales partner
